



Connecting Through Technology in the New COVID-19 World

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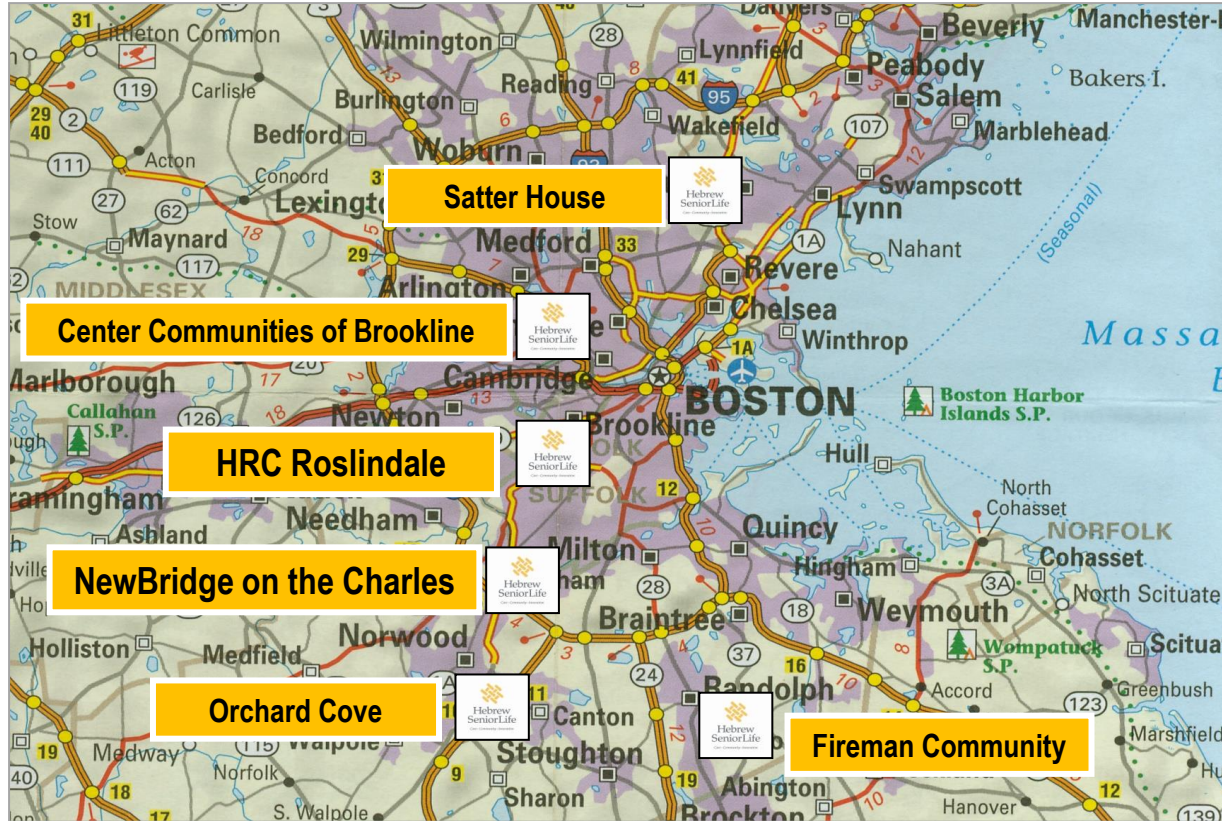
The Power to Redefine Aging.



HARVARD MEDICAL SCHOOL
AFFILIATE

Re-envisioning Elder Care

About Hebrew SeniorLife



- New England's largest senior living and senior care organization.
- 8 site system of senior housing & health care.
- Continuum of services.
- Serving more than 3,000 seniors in the Greater Boston area.

The Power to Redefine Aging.

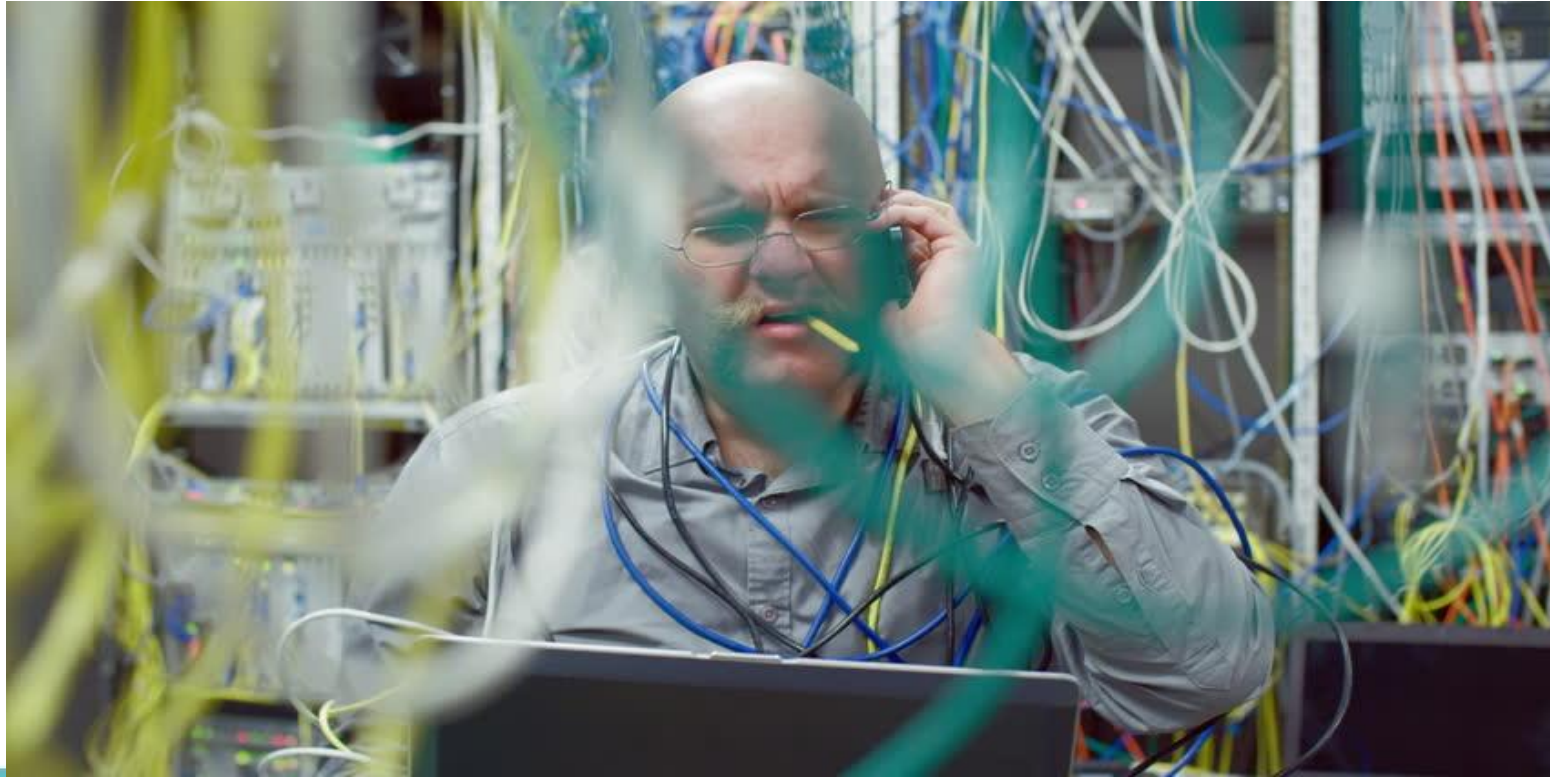


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Technology Capabilities Before COVID-19

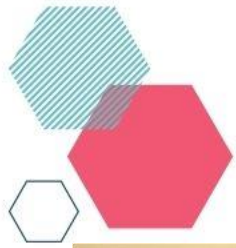


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Technology During COVID-19

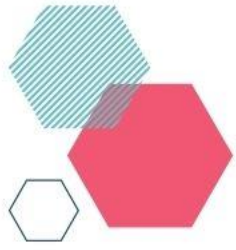


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Before COVID-19 In-Person Meetings *For Everything*



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Connecting Families Through Technology



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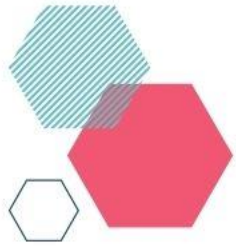


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Connecting Multi-Gen & Technology

Meet the Athlete



Learning the Different Strokes!

Freestyle

James McGrath

Elizabeth Nilson (Eliza - 2022)

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Interactive Technology For Our Residents

Music & Memory



IN2L Technology



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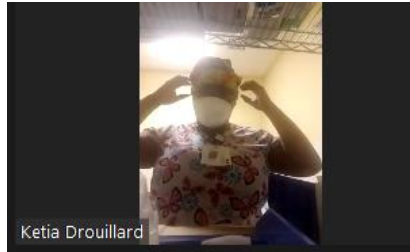


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Interactive Technology For Our Staff



SEED at Hebrew SeniorLife

Supporting
English for
Employee
Development

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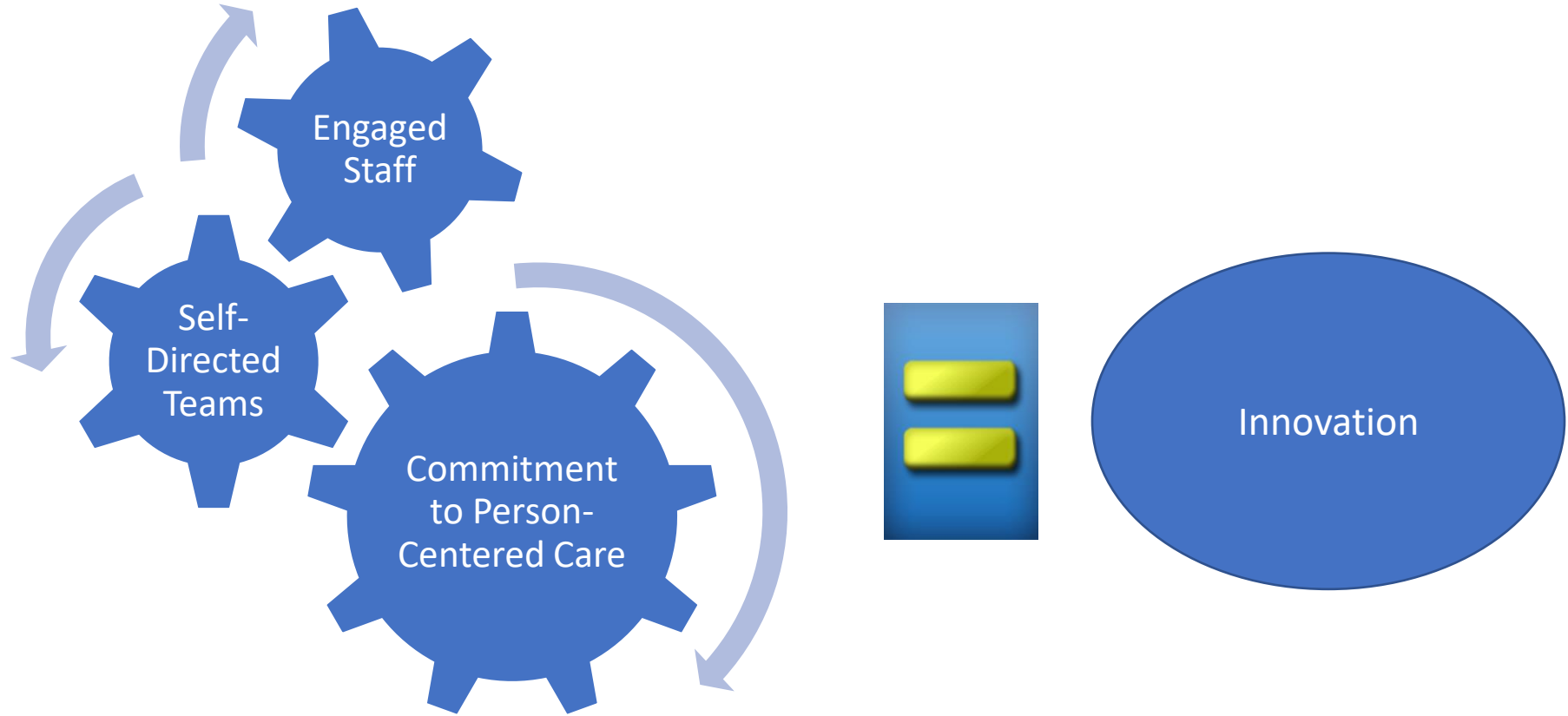


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Lessons Learned



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Take Aways

- Incorporate technology into resident care
 - Family orientation
 - Family meetings
 - Group activities
- Incorporate technology skills for staff
 - Email access & training
 - Technology competency requirement
- Revisit HIPAA and consent policies
 - The old ones are outdated
 - Need new processes
 - Zoom meetings